ILLUSTRA PRO
Occupational Training and Certification

ZOOM App System Set-up

These classes use Zoom for the live video-based platform. Before you join a class, you **must install Zoom** using these instructions. Please be aware these classes require basic computer skills/knowledge. There is limited technical support available. Ensure you have installed Zoom and resolved all audio, video, or other technical issues **PRIOR** to the start of class. If necessary, you may arrange a time with your instructor 24 hours prior to the class to ensure you can successfully log in and participate.

Be sure that you meet the system requirements below for using the Zoom Desktop Client:

1. An internet connection – broadband wired or wireless (3G or 4G/LTE)
2. Speakers and a microphone – built-in or USB plug-in or wireless Bluetooth
3. A webcam or HD webcam – built-in or USB plug-in; or a HD cam or HD camcorder with video capture card

Click here for additional information regarding supported operating systems, supported devices, browsers, bandwidth requirements and more.

Setting up your Equipment in Advance
1. Download Zoom
   Personal computer or laptop:
   o Zoom supports Mac and PC platforms
   o Click here to install Zoom – your download will automatically start upon clicking the link
   o Select Run in Internet Explorer. Select the Download icon in Google Chrome.
   o If a User Account Control message pops up, select Yes.
   o Follow any additional on-screen instructions to complete the installation.
2. Use a headset and microphone (if you have them). It helps to reduce the background noise.
3. Test your audio and video. Click here for more information.

We strongly recommend that you access the Zoom Help Center to learn more about using this platform.

For assistance contact support@illustrapro.com